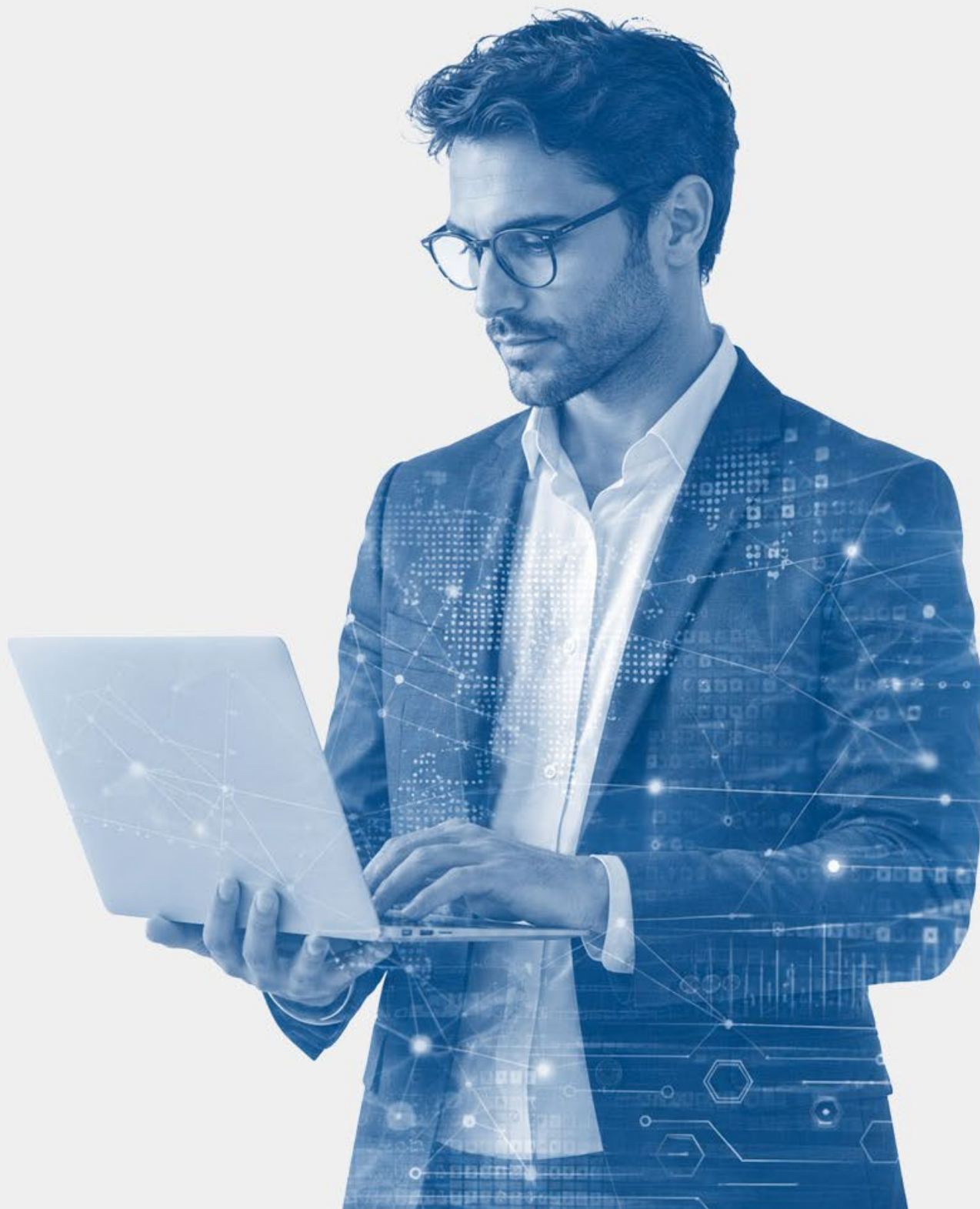




# Global Privacy Policy Statement

1 October 2026



GRAY DAWES  
TRAVEL



# Gray Dawes Privacy Statement (UK & Global)

Last updated: 12 October 2026

This Privacy Statement explains how Gray Dawes collects and uses personal data in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and equivalent international data protection standards.

## 1. Data Processor

Gray Dawes Travel Ltd  
The Octagon, 27 Middleborough, Colchester, CO1 1TG  
Email: [governance@gdg.travel](mailto:governance@gdg.travel)

## 2. Personal Data We Collect

- Identity and contact details
- Passport and travel document data
- Booking and itinerary information
- Loyalty and membership details
- Travel preferences including dietary requirements
- Payment-related information

## 3. Purposes and Legal Bases

Personal data is processed to deliver travel services, manage traveller profiles, meet duty of care obligations, comply with legal requirements, and send marketing communications where consent is provided.



## 4. International Transfers

Where data is transferred outside the UK, appropriate safeguards such as SCCs and UK IDTA are used.

## 5. Data Subject Rights

Individuals have rights of access, rectification, erasure, restriction, objection, and portability. Requests are handled within one month.

## 6. Cookies

Analytics cookies are used only with consent and configured to support IP anonymisation.

## 7. Complaints

Complaints may be raised with the UK Information Commissioner's Office (ICO).





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